Preetha Shrikanth
ERP Consultant (Technical/Implementation**)**
Sharjah UAE
Email Id: preethak23@gmail.com
Mobile No: +971508938071

Technical/Implementation Consultant with over 10+ years UAE work experience in Analyzing, designing, development and implementation of Enterprise Resource Planning in complex manufacturing environment.

Career Summary

Worked in *VTS GULF, Ajman* as Technical Consultant   Feb 2018– June 2021
Worked in *Focus Softnet FZ LLC, Dubai* as Implementation Consultant   Aug 2012– Feb 2017.
Worked in *Max Mechanical, Dubai as* Web Maintenance Engineer on contract basis, from July 2011 to June 2012.
Worked in *Digital Harbor, Norkom Technologies, Bangalore as* Solution Engineer from May 2010 to April 2011.
Worked in *World Wide Applications, Bangalore* as Functional Consultant from Aug 2007 to April 2010.
Worked in *Progen ERP (PERP) Systems Pvt. Ltd, Mangalore* as Functional Analyst from July 2006 to July 2007.

Professional Experience:

Technical Consultant– *VTS GULF*, Ajman Feb 2018 – June 2021

- Developing and configuring customized ZnetERP solutions.
- Server-Client System configuration.
- Database Configuration & Installation in server.
- Providing ERP end-user training and technical support for all users across the firm.
- Support administration of ERP security and permissions for ERP users.
- Assist in customization of ERP reports working with IT Security.
- Involved in deployment progress updates in all PCs.
- Record and print solutions to end users as necessary.
- Monitor and identify problems in any of ERP system every day.
- Maintenance of company website.

Implementation Consultant – Focus Softnet FZ LLC, Dubai   Aug 2012 – Feb 2017

- Providing Implementation Support for ERP Software & troubleshoot any technical or related issues.
- Dealing with the High-End ERP software Like **Focus RT, Focus I, focus 8 with SQL** Server as its backend.
- Online server configuration & Software Installations in server & client system.
- Forms & Reports Customization.
- Workflows, Alerts & Notifications.
- Procurement Flow, Cash Flow, Finance Flow.
- Basic Payroll, HRMS.
- Importing Data, exporting, Designing Reports.
- Provided technical support to customer and company for installation and test for software process.
- Documented problem tracking system according to required specifications and resolved technical problems.
- Maintained files and table for various products and services for implementation process.
- Developed user Acceptance test and ensured that it was implemented effectively.
- Evaluated pre contract design and ensured compatibility with implementation process and tested it.
- Trained customers and communicated with them at various levels of implementation process for product quality.

Max Mechanical, Dubai   **July 2011 to June2012.**
Responsibility
- Ability to cut up design files into Dreamweaver templates or - site as well as move over existing Pages into new site design with quick turnaround times.
- Review, manage, support and update existing code to websites.
- Creation / update of themes based on supplied HTML/CSS in Content Management Systems
- Perform website maintenance for clients.
- Work with our development and design team as well as providing technical support to staff when needed.
- Ability to communicate clearly and professionally.
- Also maintaining internal software for MIS reports as per individual departments.

Digital Harbor, Norkom Technologies, Bangalore   **May 2010 to April 2011**
Worked on Product of the company

- ➢ **iPRO**

    For government and private sector clients, IPRO improves the quality and value of health care through supporting health care performance measurement; enhancing client capacity for improvement through quality assurance programs and clinical quality improvement activities; and fostering an environment that rewards quality and value.

- ➢ **Health Integrity Systems (HIS)**

    HIS provides a full spectrum of healthcare assessment and improvement services that foster the efficient use of resources and enhance healthcare quality to achieve better patient outcomes. Fraud and Abuse Control services, from specialized functions to supplement or aid existing anti-fraud operations to full-spectrum anti-fraud functions and capabilities, including investigative and forensic medical review services.

Responsibility
- Providing online support and help to the clients.

- Involved in implementation of product in different client sectors.
- Technical Support to resolve day to day problems and issues.
- Customization of existing reports using PiiE.
- Creation of process documents & its updating.
- Involved in training with training team.
- Upgrading the Product versions in Client PCs.

World Wide Applications, Bangalore   **August 2007 to April 2010**
Worked on Product of the company

➢ **CMS Management**

This CMS website has 2 users, a) Super admin b) Admin. Each pages of the website can be editable. So the Users can change the content of any page. This website is mainly developed for Office Furnishing Company. It has Gallery module, so that the admin can add/edit/delete the images.
URL: www.reyami.com Other Projects on CMS: www.nayanajyothi.org , www.pgstaysinbengalooru.info

➢ **Send SMS.**

This project is developed to send bulk of sms at a time without using Internet. Here we can group the members based on different categories. That helps us to send a sms to individual member or to a group(s).
Responsibility
- Scheduling product demo for client.
- Maintaining installation and training in /out plan for implementer in client place.
- Involved in training with training team.
- Tacking implementation status in each client place.
- Coordinating with back office(Technical Support) for the client support
- Coordinating with clients about application status.

➢ **Educational Institute Administration and SMS Suite (EIASS)**

Educational institute Administration and SMS suite (EIASS) is an ERP package which is independent, fully automated, maintenance free educational management Software that can effectively handle all requirements of managing your institute with ease. EIASS helps in organizing various aspects of Schooling. It is an interactive platform for Students, Teachers, Management, Parents, Alumni and Experts of an institution. The effective assistance of the software lets the user to utilize staff time efficiently. It covers various modules Finance, Payroll, Staff management, Budget and Admission/Fees Register Setup, Inventory, Library and scholarship.
Involved in testing and demo setup of **SMS package** module which is closely integrated to EIASS

Responsibility
- Was involved in implementation and coordinating with the implementers at a EIASS ERP-Implementation project in the following modules
    o Master Setup-Student, Staff.
    o Finance Module.
    o Budget and Admission/Fees Register Setup Module.
    o Inventory Module.
    o Library Module.
    o Scholarship Module.
- Scheduling product demo for client.
- Maintaining installation and training in /out plan for implementer in client place.

- Involved in training with training team.
- Tacking implementation status in each client place.
- Coordinating with clients about application status.

Progen ERP System Pvt.Ltd, Manipal   **July 2006 to July 2007**
- Implementation Support for Personal Management Information, Leave and Attendance, Payroll
- Personal Information Management: Creating the employee master setup, it contains all his personal details. Giving placements according to his performance like increment, promotion etc .and also give service cessation
- Installation of PCs on worldwide HR locations.
- Payroll: Maintaining the Salary Process. In Salary process setting up the Payment elements like Basic Pay, DA, HRA etc Deduction elements like PF, ESI etc. Bonus/Ex-Gratia Element, giving arrears generating the monthly salary pay slip reports, generating the Quarterly e-TDS, Maintain the Income Tax Rules.
- Leave and Attendance: Marinating the Attendance module using swipe card as well as maintain the leave application like Casual leave, encashment leave etc. For over time duty maintaining OT benefits
- Giving the customer support regarding Personal Information Management, Payroll, and Leave and Attendance transactions and customization of report layouts and user manual documentation.
- Other central functions include onsite customization of report layouts and user manual documentation

Education

B.E. in Information Science & Engineering.

IT Skills

- RDBMS:MS-SQL Server MS Access
- Report Generation Tools: Focus BI Tool
- Server Applications: Internet Information Server
- ERP Tools: Focus RT, Focus 7, Focus 8, CRM and ZnetERP.

Personal Details:

Marital Status   :   Married
Driving License: Valid UAE Driving License
Visa Status   :   Husband Visa
Languages known: English, Hindi, Kannada.

Reference

Furnished promptly upon request